

If you see someone in public who looks lost or confused:

What to say

- Approach the person from the front
- Speak slowly and calmly
- Tell the person who you are; ask their name
- Use short, simple words
- Use gestures when you talk
- Ask “yes” and “no” questions
- Ask one question at a time, allowing plenty of time for the person to answer
- Stay patient. If necessary, repeat yourself using the exact same wording
- Keep good eye contact
- Avoid correcting or “reality checks”
- Don’t touch the person too quickly or too roughly

What to do

- Check to see if the person is wearing a MedicAlert bracelet
- Call the police (911) for help returning the person home safely
- Wait with the person until the police arrives to take over

When someone with dementia goes missing, it’s an emergency. Call 9-1-1.



Identification Form

Are you caring for someone with dementia?

To keep them safe if a missing incident was to occur, complete this identification form and keep it handy. If the person with dementia goes missing, you can quickly provide important information to searchers.

When someone with dementia goes missing, it’s an emergency.

Call 9-1-1.

Basic Information

First name: _____

Surname: _____

Nickname: _____

Date of birth: _____ Sex: _____

Language(s) spoken: _____

Home address: _____

▶ Please detach this form from the booklet. ◀

▶ Please detach this form from the booklet. ◀

Physical Description

Height: _____ feet _____ inches Weight: _____ lbs
Eye colour: _____ Hair colour: _____
Complexion: _____
Ethnic origin: _____

Identifying Features

Check all that apply

Hearing aid(s): Left Right
Visual aid(s): Glasses Contact lenses
Dentures: Upper Lower
 Scars, birthmarks, etc. (location and description): _____

Tattoo(s) (location and description): _____

Medical Information

Medical condition(s): _____

Allergies: _____

Medications: _____

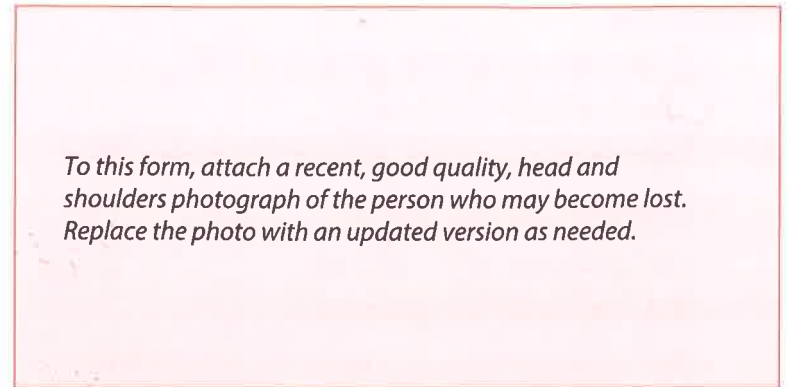
Results of not taking medications: _____

OHIP number: _____ version: _____

Family doctor's name: _____

Doctor's phone #: _____

Attach a Recent Photo



Potential Places to Look

Places where the person may go. For example: previous addresses, previous employment, favourite stores, nearby mall, post office, etc.

- 1. _____
- 2. _____
- 3. _____
- 4. _____

For Drivers

Licence plate number: _____

Vehicle colour: _____ Vehicle make and model: _____

Emergency Contact Person

Name: _____

Relationship to person with dementia: _____

Home phone #: _____

Work phone #: _____

Cell phone #: _____

Home address: _____
